# User Scenarios

## Manage Owner – Add Owner Scenario

ID: 1

Description: An employee adds Owner information successfully.

Employee: Rosco

1. Rosco, an employee, selects add owner option.
2. New window is displayed with fields to enter owner information.
3. Rosco enters owner first name as “Bob”.
4. Rosco enters owner last name as “Brown”.
5. Rosco enters address as “123 Main St, Fake Street, Somewhere”.
6. Rosco enters phone number as “(111)111-1111”
7. Rosco enters email address as [bbrown@hotmail.com](mailto:bbrown@hotmail.com)
8. Rosco selects OK button to add new owner.
9. New owner is saved successfully.

## Manage Owner – Search for current Owners

ID: 2

Description: An employee searches for current owner information successfully.

Employee: Sally

1. Sally, an employee, selects search for owner
2. Sally enters last name as “Brown” and selects search button.
3. A list of all owners with the last name of “Brown” are displayed.
4. Sally highlights row with “Bob Brown” as name and double clicks on the row.
5. Information for Bob Brown is displayed.

## Manage Owner – Search for current Owners who do not exist

ID: 2.1

Description: An employee successfully searches for current owner who does not exist.

Employee: Sally

1. Sally, an employee, selects search for owner
2. Sally enters last name as “Jamison” and selects search button.
3. A message saying “No owners with the last name Jamison exist in the system”.

## Manage Owner – Add Pet to Owner

ID: 3

Description: An employee adds pet to owner successfully.

Employee: Sally

1. From the Owner information screen for Steve Nash, Sally selects add pet button.
2. New window is displayed with fields to enter pet information.
3. Sally enters pet name as “Fluffy”.
4. Sally enters pet species as “Dog”.
5. Sally enters pet breed as “Great Dane”.
6. Sally enters color as “Black”.
7. Sally enters birth date as “04/05/2008”.
8. Age in years is automatically displayed based on birth date entered and current date.
9. Sally enters gender as “Female”.
10. Sally enters weight as “75”.
11. Sally selects OK button.
12. Pet information is saved.
13. Owner window is displayed again with a row of pet information for the pet that was just added.

## Manage Owner – Add Pet to Owner with invalid/incomplete fields

ID: 3.1

Description: An employee adds pet to owner with invalid/incomplete fields and is notified accordingly.

Employee: Fred

1. From the Owner information screen for Jason Kidd, Fred selects add pet button.
2. New window is displayed with fields to enter pet information.
3. Fred enters pet name as “Princess”.
4. Fred selects OK button.
5. Error message is displayed indicating not all required fields are filled in.
6. Fred enters pet species as “Cat”.
7. Fred selects OK button.
8. Error message is displayed indicating not all required fields are filled in.
9. Fred enters pet breed as “Short haired domestic”.
10. Fred selects OK button.
11. Error message is displayed indicating not all required fields are filled in.
12. Fred enters color as “Grey, striped”.
13. Fred selects OK button.
14. Error message is displayed indicating not all required fields are filled in.
15. Fred enters birth date as “05/18/2008”.
16. Error message is displayed indicating invalid date is specified.
17. Fred enters birth date as “30/02/2008”.
18. Error message is displayed indicating invalid date is specified.
19. Fred enters birth date as “31/12/2020”.
20. Error message is displayed indicating invalid date is specified.
21. Fred enters birth date as “30/09/2007”.
22. Age in years is automatically displayed based on birth date entered and current date.
23. Fred selects OK button.
24. Error message is displayed indicating not all required fields are filled in.
25. Fred enters gender as “Female”.
26. Fred selects OK button.
27. Error message is displayed indicating not all required fields are filled in.
28. Fred enters weight as “75”.
29. Fred selects OK button.
30. Pet information is saved.
31. Owner window is displayed again with a row of pet information for the pet that was just added.

## Schedule Appointments – View appointments

ID: 4

Description: An employee views appointments successfully.

Employee: Fred

1. Fred, an employee, selects appointment management option.
2. New window displaying the current month is displayed.
3. Fred selects button to move to next month.
4. Next month is displayed in the window.
5. Fred selects the 12th day of the month but double clicking on the cell for the 12th.
6. A new window displays a detailed list of the appointments for that day showing each owner’s name and veterinarian assignment for each appointment.

## Schedule Appointments – Add Appointments

ID: 5

Description: An employee manages appointments successfully.

Employee: Sally

1. Sally, an employee, selects appointment management option.
2. New window displaying the current month is displayed.
3. Sally selects the 12th day of the month by double clicking on the cell for the 12th.
4. A new window displays a detailed list of the appointments for that day showing each owner’s name and veterinarian assignment for each appointment.
5. Sally highlights an empty appointment and selects schedule an appointment button.
6. A scrollbox with a list of all owners associated with the vet clinic is displayed sorted alphabetically by last name.
7. Sally highlights “Bob Brown” from list of owners and selects OK button.
8. Scrollbox disappears and Bob Brown and assigned veterinarian, Dr. Jones, are added into the highlight appointment slot.
9. An email is sent to Dr Jones indicating an appointment has been scheduled.

## Schedule Appointments – Add Appointments By Owner

ID: 6

Description: An owner currently in the system adds appointments successfully.

Employee: Bob

1. Bob, an owner, navigates his web browser to web site for vet clinic.
2. Bob selects schedule an appointment option.
3. New window displaying the current month is displayed.
4. Bob selects the17th day of the month but double clicking on the cell for the 17th.
5. A new window displays a detailed list of the appointments for that day showing scheduled appointments as dark unselected boxes and leaving available appointments for the day as white and selectable.
6. Bob highlights an empty appointment and selects schedule an appointment button.
7. A window appears to allow owner name to be specified.
8. Bob enters his first name as “Bob” and last name as “Brown” and selects OK button.
9. System searches for Bob’s information, finds information and returns to appointment schedule adding Bob Brown and assigned veterinarian, Dr Jones, to the appointment time slot.
10. An email is sent to Dr Jones indicating an appointment has been scheduled.

## Schedule Appointments – Add Appointments by Owner not in the System

ID: 6

Description: An owner currently not in the system is unable to add appointment.

Employee: Ted

1. Ted, an owner, navigates his web browser to web site for vet clinic.
2. Ted selects schedule an appointment option.
3. New window displaying the current month is displayed.
4. Ted selects the 5th day of the month but double clicking on the cell for the 5th.
5. A new window displays a detailed list of the appointments for that day showing scheduled appointments as dark unselected boxes and leaving available appointments for the day as white and selectable.
6. Ted highlights an empty appointment and selects schedule an appointment button.
7. A window appears to allow owner name to be specified.
8. Ted enters his first name as “Ted” and last name as “Thompson” and selects OK button.
9. System searches for Ted’s information but cannot find information.
10. Error message indicating to the user that they must be a registered owner to use web booking please phone clinic directly to schedule an appointment.